



Bolton Street Station, Bolton Street, Bury, Lancashire, BL9 0EY
Tel: 0161 764 7790
Email: footplate@eastlancsrailway.org.uk

DRIVE A TRAIN EXPERIENCE DAY TERMS & CONDITIONS

Participants and all guests attending the guided tour must:

- Disclose **any medical and/or mental health conditions** and treatment/medication that may affect mobility, concentration, dexterity, co-ordination, consciousness and ability to understand and follow instructions.
- Be physically fit and aged **over 18** at the time of the experience. Our risk assessment process requires that a doctor's letter be provided confirming that participants aged **75 or over** are medically fit and are able to participate in the Drive A Train Experience Day. This must be made available to the railway **at least one week prior** to the day of the activity.
- Be able, in the event of an emergency evacuation; to climb on/off the locomotive from ground level unaided, this may be up to a 3 metre (10 feet) vertical climb with steps at up to 0.6M (2 feet) spacing. Participants must also be able to cope with discomfort, variable temperatures, weather and lighting, heights (viaducts and bridges), darkness (tunnels), noise and vibration.
- Be able to read (with glasses or contact lenses, if necessary) a car number plate from a distance of 20 metres.
- And must be able to hear and understand verbal instructions in noisy surroundings.

The Drive A Train Experience Day and guided tour **may not** be suitable for those with some disabilities, particularly where these affect mobility, concentration, dexterity, co-ordination and ability to understand and follow instructions. The East Lancashire Railway advises you to **contact us prior to booking one of our experiences if you believe this may affect the participant and/or guests** and to ensure the activities are suitable. The East Lancashire Railway reserve the right to terminate without refund, your Drive A Train Experience if it is deemed unsafe on the day for the participant to take part in the experience by the Footplate Experience Manager or by a member of our staff.

In addition to the above requirements, please note that we cannot permit anyone with the following medical problems to take part in our Drive a Train Experience days:

- Any episode of fainting in the 3 months prior to the date of the experience.
- Epilepsy sufferers who have had a seizure within 12 months prior to the date of the experience, with or without medication.
- Dizziness due to side effects of medication or conditions affecting balance e.g. Meniere's Disease within the 12 months prior to the date of the experience.
- Anyone who has suffered a stroke, brain haemorrhage, or been diagnosed or treated for a brain tumour within the 12 months prior to the date of the experience.
- Any heart condition diagnosed within the last 3 months, or not adequately controlled on treatment for the 3 months prior to the date of the experience.
- Anyone who has diabetes requiring insulin treatment, or who has started or changed treatment for diabetes requiring tablet treatment within the 3 months prior to the date of the experience, unless they have a letter from their doctor or diabetes nurse that they are fit to take part.
- Anyone who has commenced or changed treatment for any mental health problem within the 6 months prior to the date of the experience.

For those who have autism or any form of learning difficulty, we would need to arrange to meet the applicant to assess their abilities against the criteria above, before deciding whether they would be able to take part. This may involve us taking advice and writing to you after the meeting.

Guests: It is only possible for you to bring **two** guests per participant on your experience day.

If your guests wish to have lunches or tours, these can be provided for an extra charge, these should preferably be included with your booking and certainly advised to the Footplate Experience Manager no later than two weeks before your Drive a Train Experience Day. **Please note that the East Lancashire Railway cannot guarantee a lunch to extra guests arriving on the day who have not been confirmed as booked in.**

Children/Dogs - Children/dogs are **not** allowed on the footplate, in the cab or on the guided tours but are permitted to travel



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in the coaches behind the locomotive when driven by the Drive a Train participant. Dogs are **not** allowed in areas where food or drinks are being served with the exception of **guide/assistance dogs**.

Clothing & Footwear - Participants must wear stout shoes or boots (preferably steel toe cap boots) and avoid wearing polyester or nylon trousers. Overalls and gloves are provided for participants to wear on the footplate and high visibility vests for use when participants and guests are on the guided tour.

Guided Tours - The guided tours are over rough ground and involve a fair amount of walking (approx. 2 miles) whilst visiting the Locomotive and Carriage works and Bury South Signal Box. Only guests wearing **sensible walking shoes** will be allowed to participate in these tours for their own safety (this means wearing flat walking shoes or boots **not** canvas pumps/sandals or fashion shoes). **The East Lancashire Railway reserves the right to refuse inclusion on guided tours to anyone not wearing appropriate footwear.**

Dietary Requirements - If you or your guests have any special dietary requirements, please advise at the time of booking, (Vegetarian, coeliac etc.).

Alcohol & Drugs - Participants and guests must not attend the Drive a Train Experience Day under the effects of alcohol, or any drugs which may affect their vigilance, whether medically prescribed or not, or consume such while on the Drive a Train Experience Day. Meals are taken in our Activity Centre on Platform 2 and Drive a Train Experience participants and guests are not permitted to consume any alcoholic refreshments until the day's experience has finished. **The East Lancashire Railway reserves the right to terminate, without refund, your Drive a Train Experience Day if our staff believe you or your guests to be under the influence of alcohol or drugs.**

Safety Information - All Participants will receive Safety Information which they and their guests should familiarise themselves with, prior to the date of their Drive a Train Experience Day. On the day of their Drive a Train Experience, participants and their guests will receive a short Safety Briefing relevant to the day's activities.

Mobile Phones /Photographic Equipment – When the locomotive is in motion, participants are prohibited from using mobile telephones/other interactive mobile devices and photographic equipment whilst Driving or Firing. Opportunities for photographs on the footplate are available once the locomotive has come to a stand and secured by the crew.

Complimentary service travel tickets can only be used on normal services and are not valid on special events.

For Full Day Experiences - Requests to be included into specific AM or PM groups for Driving/Firing/Second Manning or guided tours are not permitted as group allocation can only be confirmed on arrival on the day of your Drive a Train Experience.

Due to the high cost of running Drive a Train Experience Days, the East Lancashire Railway are **unable** to make any refunds or arrange alternative dates once a firm booking has been confirmed.

Vouchers with an allocated date are valid for that day only.

The East Lancashire Railway will permit you to transfer the place to someone else under the same booking conditions, but you must advise the East Lancashire Railway of the details at the earliest opportunity.

Open vouchers for a Drive a Train Experience to be taken within one year from the date of purchase.

The East Lancashire Railway will permit you to take your Drive a Train Experience on a date after the expiry date on the



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voucher provided the East Lancashire Railway receives an additional payment to cover any increase in costs applicable when the Drive a Train Experience is taken.

The East Lancashire Railway reserves the right to cancel a Drive a Train Experience Day in the event of circumstances beyond the Railways control, but will issue customers with an alternative date.

Locomotives will be used from the current fleet and cannot be specified in advance.

Memberships – The complimentary membership offered by the East Lancashire Railway Preservation Society runs until the 31st December of the current year and is renewable on 1st January. Person's joining after 1st October will receive membership up to the 31st December of the following year. By accepting the free membership offered by the East Lancashire Railway Preservation Society, you are agreeing for the East Lancashire Railway Preservation Society to hold your details on file for ELR purposes only. Memberships begin on the date of the participants Drive a Train Experience, not at the time of purchase. **Please allow up to 4 weeks for your application to be processed.**