



FREQUENTLY ASKED QUESTIONS

● **Are tickets available to purchase on the day?**

The event is now sold out. Ordinary fares are available for sale on the day to travel on “Non-Thomas” services. Travel on the “Thomas” train and access to the entertainment in the BTM is for Thomas ticketholders only.

● **Where can I park?**

Chargeable parking is available in Bury.

[CLICK HERE](#) to view local parking.

Why not start your journey at Heywood? Parking is free and the new Whistlestop Café at Heywood Station will be open, serving drinks and an impressive selection of cakes. There are regular shuttles from Heywood to Bury Station and back (travel on which is included in your ticket), ensuring you will have no problem reaching the main event.

● **Will other trains be available to travel on?**

Yes. There will be other trains to ride on in addition to your journey riding behind Thomas the Tank Engine. This makes it possible to explore the full route of the East Lancashire Railway, between Heywood and Rawtenstall. Travel is included within your Day Out with Thomas ticket. These services include:

- Additional steam-hauled train, operating between Bury and Rawtenstall.
- Scenic diesel railcar running between Bury and Heywood. Either start your day at Heywood and take the train to Bury, or if you start your day at Bury, board the heritage diesel train for a return journey to Heywood and be sure to visit the new Whistlestop Café.

● **How long is the Thomas ride?**

Up to 45 minutes round trip, boarding at Bury to Ramsbottom and return with Thomas leading at the north end and a heritage diesel at the south end of the train. Upon arrival into Ramsbottom, please remain on the train as it is planned to reverse and return to Bury. Photos with Thomas will be available at Bury Station.

● **Are the Thomas rides unlimited?**

No, guests must travel on the 'Thomas' train as advertised on their pre-booked ticket. Guests are advised to arrive at least 30 minutes prior to departure at Bury Station where Sir Topham Hatt will be on platforms 3 and 4. Also, look out for the Troublesome Trucks!

● **Is there additional entertainment?**

Yes. A short walk from Bury Station takes you to the Bury Transport Museum and courtyard. Show your Day Out with Thomas pre-booked ticket for admission to enjoy the additional activities on offer.

● **Are there refreshments available to purchase?**

Drinks and snacks will be available at Heywood Station Bury Station and Bury Transport Museum. Trackside and Bufferstops Pubs will also be open.

● **What time does the event open and close?**

The Day Out with Thomas event opens its doors at 8:20am and finishes at approximately 5pm.

● **What time is the last entry to Bury Transport Museum?**

Last entry is 4:30pm. Bury Transport Museum will close at 5pm.