

EAST LANCASHIRE RAILWAY

DRIVE A TRAIN EXPERIENCE DAY

TERMS AND CONDITIONS

Participants and all guests attending the tour must:

Disclose any **medical and / or mental health conditions** and treatment / medication that may affect mobility, concentration, dexterity, coordination, consciousness and ability to understand and follow instructions.

Be physically fit and aged over **18 years old** at the time of the experience.

Our risk assessment process requires that a doctor's letter be provided confirming that participants over **75 years old** are medically fit and are able to participate in the drive a train experience day. This must be available to the railway at least **one week prior** to your experience date.

Participants must be able in the event of an emergency evacuation to climb on / off the locomotive from the ground floor level unaided, this may be up to 3 meter (10 feet) vertical climb with steps at up to 0.6M (2feet) spacing.

Participants must be able to cope with discomfort, variable temperatures weather and lighting, heights (viaducts and bridges), darkness (tunnels), noise and vibration.

Be able to read (with glasses or contact lenses, if necessary) a car number plate from a distance of 20 meters and must be able to hear and understand verbal instructions in noisy surroundings.

The Drive A Train Experience Day and guided tours may not be suitable for those with some disabilities, particularly, where these affect mobility, concentration, dexterity, co-ordination and ability to understand and follow instructions.

The East Lancashire Railway advises you to **contact us prior to booking one of our experiences if you believe this affect the participant and / or guest** to ensure the activities are suitable.

The East Lancashire Railway reserves the right to terminate without refund your Drive A Train Experience if its deemed unsafe on the day for the participant to take part in the experience by the Footplate Experience Manager or by a member of our staff.

Guests:

It is only possible for you to bring **one** guests per participants on your experience day.

If your guests wish to have lunches or tours, these can be provided for an extra charge, these should preferably be included with your booking and certainly advised to the Footplate Experience Manager no later than 2 weeks before your Drive A Train Experience.

Please note that the East Lancashire Railway cannot guarantee a lunch for extra guests arriving on the day that have not been confirmed as booked in.

Children & Dogs

Children and dogs are not allowed on the footplate, in the cab or in the guided tours but are permitted to travel in the coaches behind the locomotive when driven by the Drive a Train participant.

Dogs are not allowed in areas where food or drinks are being served with the exception of guide / assistance dogs.

Clothing & footwear

Participants must wear stout shoes or boots (preferably steel toe capped boots) and avoid wearing polyester or nylon trousers. Overalls and gloves are provided for participants to wear on the footplate and high visibility vests for use when participants are on the guided tour. These regulations also apply to your guest should they wish to take part in the tour.

Guided Tours

The guided tours are over rough terrain and involve a fair amount of walking (approx. 2 miles) whilst visiting the Metrolink bridge, Locomotive and Carriage works and Bury South Signal Box. Only guests wearing **sensible walking shoes** will be allowed to participate in these tours for their own safety (this means wearing flat walking shoes or boots **NOT** trainers / pumps / sandals or fashion shoes).

The East Lancashire Railway reserves the right to refuse inclusion on guided tours to anyone not wearing appropriate footwear.

Catering:

Lunch will be taken in the activity centre on platform 2 at a scheduled time which will be advised on arrival.

Refreshments and a 2-course meal will be served.

Dietary requirements:

If you or your guests have any special dietary requirements, please advise at the time of booking. (Allergies, Vegetarian, vegan, coeliac etc)

Alternatives cannot be provided on the day.

Alcohol & Drugs

Participants and guests must not attend the Drive a Train Experience Day under the effects of alcohol or any drugs which may affect their vigilance, whether medically prescribed or not, or consume while on the Drive a Train Experience Day. Meals are taken in our Activity Centre on Platform 2 and the Drive a Train Experience participants and guests are not permitted to consume any alcoholic refreshments until the days experience has finished.

The East Lancashire Railway reserves the right to terminate, without refund your Drive a Train Experience if our staff believe you or your guests to be under the influence of alcohol or drugs.

Safety Information:

All participants will receive safety information which they and their guests should familiarise themselves with prior to the date of the Drive a Train Experience Day.

On the day of their Drive a Train Experience, participants and their guests will receive a short safety briefing relevant to the days activities.

Mobile phones / Photographic equipment:

When the locomotive is in motion, participants are prohibited from using mobile telephones / other interactive mobile devices and photographic equipment whilst driving or firing. Opportunities for photographs on the footplate are available once the locomotive has come to a stand and secured by the crew.

For full day experiences:

Requests to be included into specific AM or PM groups for Driving / Firing / Second Manning or guided tours are not permitted as group allocation can only be confirmed on arrival on the day of your Drive a Train Experience.

Due to the high cost of running Drive a Train Experience Days, the East Lancashire Railway are unable to make any refunds or alternative dates once a firm booking has been confirmed.

Vouchers with an allocated date are valid for that day only.

The East Lancashire Railway will permit you to transfer the place to someone else under the same booking conditions, but you must advise the East Lancashire Railway of the details at the earliest opportunity.

Open vouchers for a Drive a Train Experience to be taken within one year from the date of purchase.

The East Lancashire Railway will permit you to take your Drive a Train Experience on a date after the expiry date on the voucher, provided the East Lancashire Railway receives an additional payment to cover any increase in costs applicable when the Drive a Train Experience is taken.

The East Lancashire Railway reserves the right to cancel a Drive a Train Experience Day in the event of circumstances beyond the Railways control but will issue customers with an alternative date.

Locomotive will be used from the current fleet and cannot be specified in advance.