

## **FREQUENTLY ASKED QUESTIONS**

Please take a moment to read the below information relating to your upcoming visit to our Halloween Ghost Train.



### **Entrance into the Event**

The event starts at the main entrance of Bury Bolton Street Station.

There will also be an accessible route marked out to Platforms 3 & 4.

Tickets will be checked on entry so please print your tickets at home or show them on your mobile device when asked to present them. You can find your e-ticket attached to your original confirmation email.



### **Event Timings**

Please ensure you arrive at Bury Bolton Street Station in advance of the departure time printed on your e-ticket. We recommend at least 20 minutes prior to ensure you have enough time to enjoy our spooky footbridge & platform.



### **Car Parking**

There is limited chargeable car parking in close proximity to the railway which is likely to fill to capacity. We strongly recommend using alternative car parks in Bury to help ease congestion and ensure you arrive on time.

This is an extremely busy event, so please plan ahead.

**CLICK HERE TO VIEW A LIST OF CAR PARKS** 

# Hungry?

Drinks, food and snacks will be available to purchase during the event from Bury Bolton Street Station including a Halloween BBQ and Station Café, located on Platform 3 and 4, as well a food van at Bury Transport Museum for those of you that have booked onto Carn-Evil.



### Carn-Evil?

Our Carn-Evil fun fair will take place at Bury Transport Museum - this is located directly opposite Bury Bolton Street Station. Simply show your ticket at the ticket booth located at Bury Transport Museum entrance to receive your wristbands.

Please note: the main route to Bury Transport Museum has steps, however please feel free to follow the marked accessible route.

Carn-Evil will be open from 16:00 and 21:00. You can enter whenever you like within these times that suit your train departure.

For example those booked on the 20:30 Halloween Train departure would need to attend the Carn-Evil BEFORE their train departure as it will be closed upon your return.

If you have not added Carn-Evil tickets at check out, don't worry, you can purchase these on the day from the ticket booth at the entrance to Bury Transport Museum yard priced at £10.00 per person which includes unlimited access to rides and access to Bury Transport Museum.

#### Rides and attractions include:

The Twist (suitable for all ages\*)

The Dragon (suitable for all ages\*)

The Haunted House (suitable for all ages\*)

The Balloons (suitable for all ages\*)

The Swing Boats (children up to 12)

The Toy Ride (children up to 7)

The Track Ride (children up to 8)

Spooktacular show in Bury Transport Museum including disco, magic show and fancy dress competition.

\*Certain rides will require adult accompaniment.



### **Say Cheese**

Share your favourite moments from our Halloween Ghost Trains on social media! Tag @eastlancsrly and use the hashtag #ELRHalloween for your chance to win a family day out at one of our children's events. The winner will be selected on Wednesday I November 2023.

Please visit **CLICK HERE** to view our frequently asked questions.

Need help with anything else? For ticketing enquiries please call the Box Office on 0343 208 0500 or email <a href="mailto:enquiries@eastlancrailway.co.uk">enquiries@eastlancrailway.co.uk</a>.

For any other questions or information, please visit www.eastlancsrailway.org.uk We look forward to seeing you soon!