



DRIVE A DIESEL EXPERIENCE DAY

CUSTOMER TERMS AND CONDITIONS

Principle activities covered.

1. The locomotive driving
2. "Driver's assistant" duties
3. Guard duties
4. The guided tour

Persons covered.

1. The Participant (e.g., the person performing active duties)
2. Their Guest(s) (if applicable)

Activities provided to the participant.

1. Footplate: eight miles driving
2. Footplate: eight miles performing as the "Driver's assistant"
3. Eight miles performing as the Guard.
4. Guided tour of the site

Activities provided to accompanying Guest (maximum 1)

1. Guided tour of the site

Risks and Hazards

Railways are potentially dangerous environments. Because safety is embedded into their culture railways amongst the safest of the travel and work environments. This safety is as a result of application of applicable health and safety standards, processes, and legislation.

ELR staff and footplate crew will provide guidance for your safety and wellbeing while at the ELR, but you must always adhere to their guidance and instructions.

Risks and hazards include.

1. Trip, slip and fall.
2. Chemicals and materials
3. Pressurized gas and fuel
4. Electrical
5. High and low Temperature

Your ELR Experience Day has been designed to minimize exposure to these hazards as far as practicable, but you should be aware of them and seek to avoid being exposed as far as practicable.

Participants and guests attending the Drive a Train Experience Day must read and accept the following notes and sign the declaration at the end.

Alcohol & Drugs

Participants (and any guest) must not attend the ELR Drive a Diesel Experience Day if they are under the influence of alcohol or drugs. This includes any medically prescribed drugs which may affect your physical and/or mental performance in any way. Any such medication or Alcohol must not be ingested during the ELR Drive a Diesel Experience Day.

Participants (and guests) are not permitted to consume any alcoholic refreshments until the day's experience has finished.

The East Lancashire Railway reserves the right to terminate, without refund, your ELR Drive a Diesel Experience Day if any of our staff believe you and/or your guest to be under the influence of or to have ingested alcohol or drugs.

Safety Information:

All participants will receive written safety information in advance of their visit which they (and any guest) should familiarise themselves with prior to the date of the Drive a Diesel Experience Day. If you have any questions about these instruction, please contact the ELR Drive a Diesel Experience Day manager.

On the day of their DDED, participants (and any guest) will also receive a safety briefing prior their day's activities. **Attendance of this briefing is mandatory.**

Mobile phones / Photographic equipment:

When the locomotive is in motion, participants are prohibited from using mobile telephones or ANY fixed or portable electronic device. Opportunities for photographs and videos on the footplate are available once the locomotive has come to a stand and secured by the crew who will then authorise these activities.

Times

The East Lancashire Railway is unable to accommodate requests for specific time slots.

Requests for specific AM or PM groups for ELR Drive a Diesel Experience Day features or guided tours are not permitted as specific group allocation can only be confirmed on arrival on the day of your Drive a Train Experience.

Due to the need for ELR to plan staff and equipment for Drive a Train Experience Days, the East Lancashire Railway are unable to make any refunds or offer alternative dates once a firm booking has been confirmed.

Vouchers with an allocated date are valid for that day only.

The East Lancashire Railway will permit you to transfer your place to someone else under the same booking conditions, but you must advise the East Lancashire Railway of the details at the earliest opportunity.

Open vouchers for a Drive a Train Experience to be taken within one year from the date of purchase.

The East Lancashire Railway will permit you to take your Drive a Diesel Experience on a date after the expiry date on the voucher, provided the East Lancashire Railway receives an additional payment to cover administrative or inflationary costs applicable when the Drive a Train Experience is taken.

The East Lancashire Railway reserves the right to cancel a Drive a Train Experience Day in the event of circumstances beyond the Railways control but will offer customers an alternative date/s in this instance.

Health and Welfare

IMPORTANT: you must disclose any **medical, physical and / or mental health conditions** and any treatment / medication that may affect your concentration, dexterity, coordination, consciousness, and ability to understand and follow instructions.

The ELR Drive a Diesel Experience Day (and guided tour) may not be suitable for those with some disabilities, particularly where this affect mobility, concentration, dexterity, co-ordination, and ability to understand and follow instructions. You must contact us **prior to booking one of our experiences if you believe this affect might the participant and / or accompanying guest** to ensure the activities are suitable.

Participants must be able to read (with glasses or contact lenses, if necessary) a car number plate from twenty metres and must be able to hear and understand verbal instructions in noisy surroundings.

You must be physically fit, well and aged over **18 years old** at the time of the experience.

Participants must be able to climb on and off the locomotive down to track level unassisted (as may be required in, say, an emergency on the line); a vertical height of some three metres (10 feet) with steps at approx. 0.6 metres (2 feet) spacing.

Locomotive environment: our diesel locomotives are well over 50 years old, and the cab environment is the same as it was in the era they operated in, designed for a health and safety environment of the day. Participants must be able to cope with variable temperatures and humidities (cabs can be hot in warm weather and cold in cold weather) variable lighting, heights (we have a number of viaducts and bridges), darkness (we have a number of tunnels), noise and vibration.

The East Lancashire Railway reserves the right without prejudice, to terminate the ELR Drive a Diesel Experience Day on or during the ELR Drive a Diesel Experience Day without refund if it is deemed unsafe by ELR staff for the participant to take part/ continue to take part (which may include conduct, failure to follow instructions, apparent physical or mental abilities (as noted above), any potentially contagious health condition, or apparently under the influence of medication, drugs or alcohol).

Covid-19 and other respiratory or transmissible diseases: If either the participant or guest contracts any such transmissible disease they must inform the ELR Drive a Diesel Experience Day Manager prior to your booked day. In such cases ELR will endeavor to offer an alternate booking at a future date if availability allows and at the sole discretion of ELR. On no account should ELR Drive a Diesel Experience Day participants attend the ELR Drive a Diesel Experience Day having symptoms of any such disease.

Diesel traction type

The ELR will endeavor to provide the advertised diesel locomotive class. If this class is not available on the booked date, the customer may still undertake the ELR Drive a Diesel Experience Day or alternatively they can request their date be deferred to another date when the desired locomotive class is available.

Feature details.

- **Driving duties**
 - Will include instruction as to the operating of the locomotive and instructed driving duties.
 - The ELR driver will drive the locomotive into head shunt(s) and off /on to the train.
- **Driver assistant duties**
 - Will include looking out for and “calling” signals and lineside features, and instruction appropriate to the role on the locomotive.
 - The ELR Secondman will perform all coupling and uncoupling duties.
- **Guard duties**
 - The participant will join the ELR Guard and will be invited to participate in Guard duties

including train dispatch with flag and ELR-Provided whistle.

- Site tour
 - The participant and Guest are provided with a walking tour of the main railway features at Bury including the Signalbox, the ELR overbridge over Metrolink, and the Locomotive and Carriage works.

Guests:

It is only possible for you to bring **one** guest per participant on your experience day.

If your guest wishes to have lunch (or join the guided tour), these can be provided for an extra charge and should be included with your booking, you can book your guest at the time of booking or add on up until 2 weeks prior to your experience day via Quay tickets.

Guests will be invited to join the ELR Drive a Diesel Experience Day train. Please note that the train may not be heated or cooled, and guests should wear clothing appropriate for the day, including expected weather conditions.

Please note that East Lancashire Railway cannot provide lunch for any guest arriving on the day that has not been previously booked in and confirmed in advance.

Children & Dogs

Children and dogs are not permitted in any part the cab or on the guided tours but are permitted to travel in the coaches behind the locomotive when driven by the Drive a Diesel participant.

Dogs are not allowed in areas where food or drinks are being served with the exception or guide / assistance dogs.

No other pets are permitted.

Clothing & footwear

Participants must wear outdoor/ stout shoes or boots (preferably safety boots) and avoid wearing clothes made of a high proportion of synthetic material (likely to be flammable). Loose clothes must also be avoided as these can get caught in cab equipment and must allow for overalls for the participant and high visibility clothing for participant and guest to be worn over the top. It is advisable to wear clothing appropriate for the expected weather on the day.

Overalls and gloves are provided by ELR for participants to wear on the footplate and high visibility vests are provided for use when participants are on the guided tour. These requirements also apply to your guest should they wish to take part in the tour.

Participant Guided Tours

The guided tours include visits to the Metrolink over bridge, the Locomotive and Carriage works and the Bury South Signal Box. Access to these areas is via rough terrain (e.g., railway ballast) involving gradients and will cover a walking distance of approx. 2 miles. These tours are only suitable to participants who are physically fit and wearing suitable clothing (waterproofs in wet weather, coats in winter etc.) and suitable footwear. The ELR reserves the right to decline these tours to participants and/ or their guest if these conditions are not met.

Catering:

A 2-course lunch will be taken in the activity centre on platform two at a scheduled time which will be advised on arrival.

Dietary requirements:

If you (or your guest) have any special dietary requirements, please advise us at the time of booking of any allergies or if you or your guest are vegetarian, vegan, coeliac.

Please note that food preparation and storage areas are likely to contain foodstuffs containing nuts.

Alternative dietary requirements cannot be provided on the day.

Declaration

By signing below, you and any accompanying guest, agree to the following:

Comply fully with all safety briefings, safety documents and instructions from ELR staff and footplate crew that accompany your Drive a Diesel Experience Day.

Abide by any decision of ELR staff/ footplate crew relative to your ability to safely participate in and/ or complete your day.

Accept that you and your guest may be removed from the Drive a Diesel Experience, without refund, should there be any concerns as to your safety and/ or the safety and wellbeing of ELR staff and footplate crew.

Do nothing to endanger the safety and wellbeing of you or others around you, do nothing to negatively affect the day, any person, any facility, or any property of any kind.

You agree to adhere to all terms as stated above.

Name:

Signature:

Date: