

HALLOWEEN GHOST TRAINS

FREQUENTLY ASKED QUESTIONS



Where do the Halloween Ghost Trains start?

All Halloween Ghost Trains start and end at Bury Bolton Street Station.



How long is the Halloween Ghost Train?

The round trip experience from Bury Bolton Street Station lasts approximately 1 hour and 30 minutes.



Can I get off along the way?

Passengers must remain on board their Halloween Ghost Trains at all times.



Do you have toilets on board the train?

Toilet facilities are available both on the train as well as on the Platform at Bury Bolton Street Station.



Where is the best place to park my car?

Bolton Street Station and the surrounding area has very limited parking. You can find further information on parking [here](#).



What time should I arrive for my experience?

We recommend that you arrive at least 30 minutes before your Halloween Ghost Trains departure.



Will there be any food or drink available?

Bury Bolton Street Station has a well stocked Buffet on Platform 3 that will be serving drinks, snacks and warm pies as well as lots of goodies for the little ones. Refreshments are also available at the Trackside Bar in Bury (Platform 2).



Is the experience accessible for people with limited mobility?

Every Halloween Ghost Train has a specially adapted carriage for people who require wheel chair assistance. To make a booking call 0333 320 2830 and we will do the rest for you.



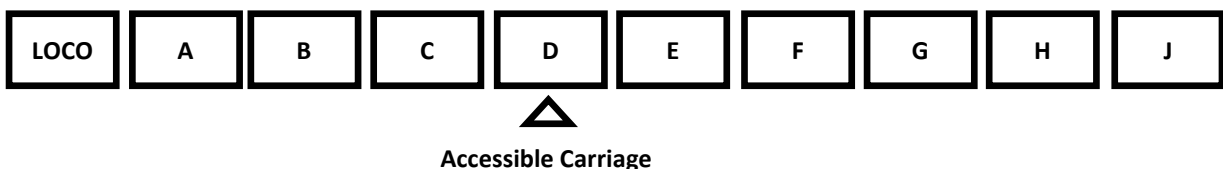
What carriage is closest to the entrance to the event?

Whether you arrive onto the platform by the station steps or the accessible route the closest carriage is Carriage A.

Ramp access can be arranged for those with limited mobility to board and disembark our accessible carriage located in D.

- Please note the accessible carriage can be booked over the phone by calling 0333 320 2830

When you arrive the set up is as follows:



- Please note we do not have carriage I.



I need the assistance of a carer, do they need to pay?

The ELR offers one free carer ticket per party. Please contact our booking line on 0333 320 2830.



Are dogs allowed on the Halloween Ghost Trains?

Unfortunately we do not allow dogs on the Halloween Ghost Trains (excluding assistance dogs).